

Easy-to-start tool for your BPM projects

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What is it?

IPB is a practical, easy to use tool for:

- Designing,
- Verifying,
- Simulating, and
- Operating

business processes.

To be used by:

- Business analysts, in house as well as consultants, for representing existing operational procedures/processes in a graphical form that is easy to understand for non-technicians
- Business developers for improving existing business processes and/or engineering new ones
- IT departments/ IT-consultants for quick deployment of IT-support for their customers' business processes
- Ordinary workers for assistance and guidance in completing their specific tasks

without requiring for any of them to be proficient in business process theory.

Specially adjusted for loosely structured administrative processes typical for:

- Public sector
- Non-for-profit organizations
- Non-manufacturing activities of private sector (administration and management)

Features

- Extensive support for process participants during operation. Gives quick overview of all currently running processes, the state of affairs in each individual process, as well as details of each process execution: information gathered so far (e.g. documents attached to the process), past events, and plans for the future.
- Facilitates flexible process execution, i.e., provides high-level of help and guidance without imposing rigid control.
- Gathers valuable information during operation that can be processed by statistical programs and used for process improvement.
- Supports full life cycle of business processes: design, verification, simulation, operation.

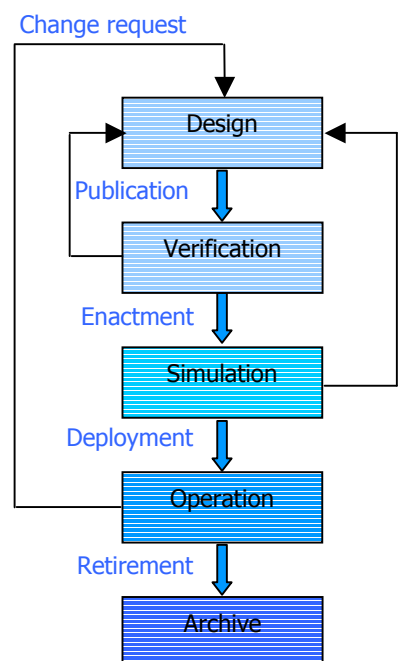
The Gartner report states that the overall BPM market grew from

\$1.229 billion in 2006 to \$1.692 billion in 2007.

For whom

Good for

What you get



- Facilitates teamwork on all stages. Supports collaboration between various groups of users, as well as inside each group. Three major groups are: process developers, software developers, and end-users - business people participating in processes.
- Supports geographically distributed teams on all stages.
- Supports all elements of business process design: process map, organizational structure, and information structure
- Provides intuitive WEB-based graphical interface specially developed for each element of process design, as well as for operation.

Technical architecture

How it operates

- Based on flexible Open Source WEB 2.0 platform
- Does not require any installation on client machines, can run on all popular WEB-browsers
- Delivered as a service: no local server installation is required. Can be purchased as software (special agreement required)
- Can be easily incorporated in an Intranet portal
- A standard server installation employs only Open Source components: Linux, Apache Web Server, MySQL, and Ruby on Rails. No hidden license costs. Configurations which employ alternative software components, like Windows server, IIS, Nginx, Oracle, MS Sql, are also available (special agreement required)
- Developed with the help of Open Source languages and tools: Ruby, Ruby on Rails, MySQL, JavaScript, ExtJS. No proprietary software employed.
- Integration with existing legacy software via WEB-services is possible (specification and separate agreement required)
- Customized extensions, automations, and statistical reports are available on request (separate agreement required)

Differentiation - Why iPB?

Why not

QPR,
Ultimus,
IBM,
... ?

Firstly, because it is **practical**:

- Short time from the idea to deployment. Weeks, rather than months or years, from the first design workshop to the deployment of a process into operational practice.
- Short learning curve for all groups of users, end-users including. No requirements for formal training in modeling, IT-development, or Business Process theory
- Short start-up time. No local installation is required, a computer equipped with a modern Web-browser is enough to start working
- Fully takes into account the needs of the end-users, especially those who works in administrative processes
- Cost-effectiveness: you pay only when and if you use it

Secondly, because it is **reliable**:

- iPB has been developed and field-tested by a team with long and successful experience in both business process analysis and development of IT-based business process support solutions
- It is build based on proven technology tested by millions of people and supported by a vast community of Open Source society

Thirdly, because it is **modern**:

- It employs the latest IT-techniques
- It is based on the latest research achievements in the Business Process Theory

In short – iPB provides you with a **shortcut** to enjoying advantages of **process-oriented way of working**, which is:

“Efficient teamwork where members of a team are engaged in several different processes in parallel while fully exploiting time, and unique competence and experience of each member.”

Note for skeptics

How come?

Why would you get practical results with iPB quicker than with other BPM suites?

iPB uses a pragmatic approach to process design. A typical BPM suite uses a complicated workflow map with dozens (or hundreds) symbols as a process definition. This is all very well if the purpose of the process design is to fully automate a process (i.e. exclude people from it). In the processes where human brains is and will remain to be the main resource for running processes, the workflow thinking translates into the rigid detailed control. Such control can hinder people to do their job rather than help them, making them skip using IT-support. iPB provides a very simple process-map that consists of a small number of steps, but it facilitates design of complex information structures attached to each step. Such structures are shaped in a way similar to paper forms, with which people are, usually, accustomed to work. This scheme permits to put a process into operation and get help in running it as soon as the design has been finished and accepted. Additional automation can be added later via programming.